

# GERARDO VARGAS

## Information Technology Specialist

### IT SKILLS

CompTIA A+

Windows

Apple OS X

Linux

iOS

Android

Virtual Machine

Cybersecurity

Troubleshooting

Cisco Routers and Switches

Network Maintenance

Computer Maintenance

LAN and VPN

TCP/IP

### AWARDS

*Dean's List*

CU Denver | 2017 - 2020

*Graduate with Distinction*

CU Denver | 2020

*Mark Foster Scholarship*

CU Denver | 2020

*Going Above and Beyond*

Rite of Passage | 2019

*Army Service Ribbon*

US Army | 2018

*National Defense Service Medal*

US Army | 2018

## PROFESSIONAL SUMMARY

Dedicated and driven IT professional with an active DoD security clearance through the US Army Reserves. Current learner in the ActivateIT Powered by Per Scholas IT training program, at which I have obtained a CompTIA A+ certification, with a Network+ certification expected in December 2020. Enrolled in the Spring 2021 University of Denver MBA program.

## EDUCATION

IT Training and Certifications, <b>ActivateIT Powered by Per Scholas</b>	2020
Bachelor of Arts, Political Science, <b>University of Colorado Denver</b>	2020
Military Occupational Specialty, IT (25b), <b>US Army Reserves</b>	2019
Associates of Science, Science, <b>Community College of Denver</b>	2017
High School Diploma, <b>Aurora Central High School</b>	2010

## SKILLS

Bilingual (English and Spanish)	Team Management
MS Office	Regulation Enforcement
Clerical/Typing	Counseling
Financial Planning	Organization
Conflict Resolution	Customer Service

## EXPERIENCE

### IT SPECIALIST, US ARMY, DEC 2017 - PRESENT

- Provide customer administration services, including Active Directory, for 50 personnel
- Maintenance of networks, hardware and software
- Operating system imaging deployment on 20 systems per month
- Break-down and rebuild 5 computers per month for ongoing system efficiency
- Construct, edit and test computer programs daily

### HELPDESK SPECIALIST, CATTACTIVE, DENVER CO, APR 2013 - MAR 2020

- Maintained operations of SOHO network of 10 computers
- Provided customer and network administration services for the local Denver branch
- Troubleshooting for printers, fax machines, scanners, and other peripheral devices
- Implemented security for WAPs, routers, and switches
- Performed preventive maintenance on computer hardware and software on a scheduled basis

### COACH/COUNSELOR, RITE OF PASSAGE, WATKINS CO, APR 2019 - SEP 2019

- Provided safety and around-the-clock supervision of 30 at-risk youth
- Tracked the physical, personal and health needs of each student through individual counseling
- Monitored and documented student behaviors and activities
- Completed CPR training, de-escalation training, and additional counseling training

### FOOD SERVICE, RETAIL, AND INTERNSHIP | DENVER | 2010-2018

- Students for Education Reform
- Mesa Verde Restaurant
- Jamba Juice
- Ben & Jerry's
- Game Stop
- Wolfgang Puck