

COLE SCHLESINGER

Brighton, CO | www.linkedin.com/in/cschlesinger/

Highly motivated and committed IT Support Specialist with proven history of superior performance at individual, team and organizational levels. Strong ability to multitask and prioritize workloads with little or no supervision. Detail oriented professional and passionate individual looking to bring technical and educational background to improve the mission and core values of the organization.

SKILLS

Detail Oriented, Project Management, Public Speaking, Creative Thinking, Conflict Resolution, Patience, Clear Communicator, Active Listener, Quick Learner, Adaptability, Sense of Humor

TECHNICAL SKILLS

Network: DHCP, DNS, 802.11/PAN/LAN design, configuration, and troubleshooting; Remote Desktop Assistance; VPN, NAT, PAT and VLAN configuration; Subnetting.

Operating Software: Windows 10, Windows 8/8.1, Windows 7, Windows Vista, Windows XP, MAC OS, Linux (Ubuntu), Apple iOS, Android OS and Cisco IOS

Software: MS Office, Gsuite, VMware ESXI & Workstation, Cisco Packet Tracer, Data Recovery, RDP, TeamViewer, FING, Nmap, AntiVirus Software, Adobe Creative Cloud

Hardware: Workstations, Laptops, Printers, Scanners, Projectors, Routers, Switches, Network Cable Management, Mobile Devices, and Multimedia Devices.

Certifications: CompTIA A+; CompTIA Network+

EXPERIENCE

Quantum L.E.E.P. Academy, Chicago, IL 2019-2020

Assistant Clinician

- Aided and conducted lessons for classes of 15-20 individuals with diverse learning needs
- Maintained, troubleshot, and update Windows 10 based technology on daily basis for effective learning environment
- Managed and organized accounts on Central Reach Database Software to track student's growth

SNAP 36, Chicago, IL 2016-2019

Photographer

- Operated robotic technology to produce 360-degree product imagery with high output rate
- Utilized photography-based database system to organize and manage 2,000 daily images
- Coordinated the installation and regular maintenance of both computers and robotic equipment

ARIZONA CARDINALS, Phoenix, AZ 2015-2016

Lighting Specialist

- Assisted with all aspects of live event production, including equipment maintenance, troubleshooting and software programming
- Promoted to lighting specialist shortly after 3 months; responsibility for project management
- Aided in the development of large-scale equipment organization for rental use

Phoenix Sister Cities, Himeji, Japan 2012-2014

Assistant Language Teacher

- Adapted curriculum for audiences ranging from pre-K to older adult English learners
- Collaborated with Japanese teachers of English to strengthen team-teaching methods
- Developed community outreach program for cohort of foreign teachers in Hyogo prefecture

EDUCATION

Certified in CompTIA A+ & CompTIA Network+: Computer Networking, Expected in 12/2020
Activate IT Powered By Per Scholas, - Denver, CO

Bachelor of Science: Electronic Media and Film, 05/2012

Northern Arizona University – Flagstaff, AZ